

Certified Patient Service Specialist

Online Staff Certification Program for Ophthalmic Practices and ASCs



WHY ENROLL TODAY

Give your team the tools and confidence to manage the patient experience from start to finish. Course topics range from customer service to industry-specific areas like ophthalmic diagnoses, eye care examinations, triaging, and billing, coding, and insurance.

Provide online training, continuing education, and certification to increase the quality of patient care.

SIX STEPS TO CERTIFICATION

1. Enroll your practice or ASC and applicants.
2. Obtain administrator login, program materials, and guidebook.
3. Applicants gain access to 19 training courses.
4. Applicants take a computerized certification test with 130 questions.
5. Applicants receive test results immediately.
6. Applicants receive a certificate and pin with a passing score of 80% or higher.



To raise the standard of care in your practice or ASC, we encourage all employees to certify.

A plaque is presented when CPSS certification reaches 20% of full-time employees.

Certified employees must earn 15 continuing education credits and recertify every three years.

ENROLL TODAY | www.bsmcpss.com | 866-220-3184